

Assistive Technology

by Gayl Bowser Oregon Technology Access Program · OTAP

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### Acknowledgments

The authors would like to thank Rod Anderson, Cudahy School District, Cudahy, Wisconsin for suggesting the need for this booklet, Barb Breen and Mary Skadahl, Co-Coordinators of the Wisconsin Statewide Parent Educator Initiative for their suggestions and proof reading, and Robin Wortman and the consultants of the Coalition in Oregon for Parent Education (COPE) for their continued advice and suggestions regarding students, families and assistive technology. Your skill and persistence in helping us understand the experience of families is crucial to the work we do.

Please feel free to make as many copies of *Hey! Can I Try That?* as you need to, but please retain the authors information.

#### References

If you'd like to find out more about self determination and assistive technology, here are some resources you could look at. We looked at them as we wrote this book.

*Assistive Technology Pointers for Parents.* (Reed & Bowser, 2000). This short, easy to read manual is designed to help parents be active participants in assistive technology decision making. It contains examples of how parents can effectively work with school personnel at each of the Education Tech Points and provides questions and worksheets for the parent's use. It is available from the Coalition for Assistive Technology in Oregon (CATO), P.O. Box 431, Winchester, Oregon 97495, phone: 541-440-4791, fax: 541-957-4808 and costs \$12.

#### For teachers, therapists, and administrators:

*Assessing Students' Need for Assistive Technology.* (Reed, 2000). This 400 page manual is about assistive technology devices, from "low" tech to "high" tech, both hardware and software. Information about assistive technology is grouped according to the task for which it is used. A simple, team based assessment process is explained and all necessary forms are included. It is available from the Wisconsin Assistive Technology Initiative, 800 Algoma Blvd., c/o Polk Library, Oshkosh, WI 54901, phone: 920-424-2247, fax: 920-424-1396 or www.wati.org. The cost is \$50 plus \$5 shipping and handling.

*Education Tech Points: A Framework for Assistive Technology Planning.* (Bowser & Reed, 1998). This 400+ page manual provides in depth information about the Education Tech Points and many practical tools that have been developed by school districts to help them provide efficient, effective assistive technology services. Education Tech Points is available from CATO (see address above) for \$50.

*Student-Led IEPs: A Guide for Student Involvement.* (McGahee, Mason, Wallace, and Jones, 2001). This short book outlines specific steps to help students become more active in their IEP meetings. Available from Council for Exceptional Children, phone: 1-888-232-7733, fax: 703-264-9494, or email service@cec.sped.org. The cost is \$17.95.

*Take Charge for the Future.* (Powers, Turner, Matuszewski, Wilson, & Philips, 2001). This package is a research based approach to increasing student involvement in transition planning. It is available from Oregon Health Sciences University Center on Self Determination, 3608 SE Powell Blvd, Portland, OR 97202, phone 800-410-7069 (TTY) x 113. The cost is \$45 for the complete Take Charge for the Future package (Student Guide, Companion Guide, Parent Support Guide) and \$20 for a video.



A Student Handbook for Choosing and Using Assistive Technology

There are many things that you can use to help with school tasks such as reading and writing and studying. If school tasks are hard for you, there are some tools that you could try.

You could:

- ★ Use a small portable word processor or note taker instead of writing by hand.
- ★ Have a computer "read" things to you.
- \* Look up words in an electronic dictionary and "cut and paste" the definition instead of writing it.
- ★ Use text from the internet to help you complete a resource paper, so you don't have to copy all of it word by word.
- ★ Use outlining software to help you organize your thoughts.

There are many, many more tools you could try. The above list was just a sample of some that many students use. Tools that help you to do things that are hard for you (because you have a disability) are sometimes called assistive technology. That's AT for short!

Learning about new kinds of technology can be fun and exciting. It can also help you to do new things that you may have thought were too hard for you. If you find the right tool, you may be able to improve your work in

- \* writing
- ★ learning from books and worksheets
- $\star$  listening
- \* organizing your work
- ★ reading

The important thing is to know what you want to do.

Once you have an idea of what you want to work on, you can start by talking about it with someone who can help you find out about assistive technology. There are so many new kinds of technology these days that no one knows about all of them. It's a good idea to have the help of people who understand the kinds of technology that you might need.

## TAKING THE LEAD: Self Determination and Assistive Technology

When you finish school it will be important for you to be able to make decisions for yourself. And then follow through on those decisions. The ability to do this is called "self determination". Self determination means you have goals and work toward them. It also means you know your strengths and weaknesses. Self determination doesn't just happen. You learn it. Your teachers and parents can help you to learn self determination, but some of the work is yours. One part of self determination is to think about what things are really hard for you to do and what tools (or assistive technology) might help you.

If you are reading this, you probably have already taken the first step to finding the right tool for you. In the next part of this book, we'll tell you some stories about other kids who use assistive technology and the steps they took to identify what they wanted to do, choose their tools and learn to use them.

If you'd like to find out more about self determination in general, we suggest *Take Charge for the Future*. It has been tried by many teens and they found it helpful.

Your teachers can get it from Oregon Health Sciences University Center on Self Determination (see the information on page 4). It has a student guide, a companion guide, a parent guide, and a class guide. There is also a video tape to help you.



# Chuck's Story

Chuck was in the fifth grade when he really started to get mad about school. Everything he tried to write came out looking like a little kid's writing. He got really bad grades on his class assignments because the teacher couldn't read them and he had almost given up on doing homework.

Chuck talked to his mom one night at dinner. He told her that he was trying as hard as he could to make his writing better, but it just wasn't working. He said that he needed her help. He was starting to hate to go to school. The only thing that really kept him going was that he loved being on the basketball team.

Chuck's mom agreed to talk with his teacher. They thought that maybe he could tell the teacher his answers instead of writing them. They hoped she had some other ideas. Chuck did <u>not</u> want to sit at the teacher's desk all the time while other kids wrote.

Chuck's teacher talked about some tools that other kids with the same problem sometimes used. She said that if Chuck was willing to do some extra work to learn to use a computer program that was specially designed for writing, that might help. She also showed him some other writing tools they could try.

It did take some work for Chuck to learn to use the new computer software. He had to go to a learning center every day for a month to get lessons on the software and on how to do his assignments on a computer. At the end of the month, he started doing all of his longer English assignments on the computer. He felt a little funny to be the only one in his class who typed his work, but it was worth it.

Chuck's grades on his written work improved a lot. His teacher could read what he wrote down and he had a <u>lot</u> of good ideas in his head. He was finally able to get them on paper.

## **DOING MY SCHOOLWORK:** What's the Problem?

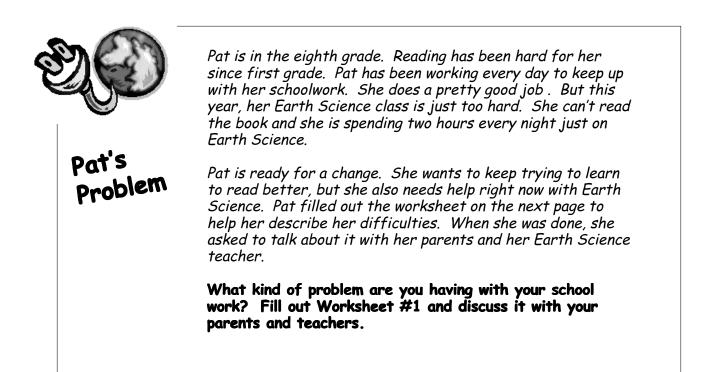
Before you can decide which one, or two, or more tools might help you, you need to think about what tasks you need help with. That means setting some goals for yourself. In *Take Charge for the Future*, the authors tell us:

The steps for setting goals are

- 1. Look at what you are doing now.
- 2. Look at what you want to do better.
- 3. Choose one activity you want to work on.

Make sure that the activity you choose to work on is important to you. It's a good place to start if you can really imagine meeting the goal. Some students have an especially hard time with tests. They can learn a lot from the things that go on in their classes, but they can't always show what they know. Tests can be hard because they have to be done in a short period of time. Sometimes answers have to fit in a particular space. Even though you may know the answers, you may find tests even harder than the classes themselves.

Tests are so important that it can help you to take a closer look at them when you are thinking about assistive technology. Sometimes, it's possible to take tests in a little bit different way than other kids do it so that you can show what you really know.



Y	OUR STORYA	
×	Classes that are the hardest for me:	
×	In my classes, the tasks that are the hardest: (like copying from the boa understanding the book, writing math problems, etc.) are:	rd,
×	When I need to take a test, the hardest part is:	
×	Taking tests would be easier if I could:	
×	Ideas I have about tools that might help me: 	
×	Things I want to tell the teachers and others about my school work:	
×	Questions I want to ask:	

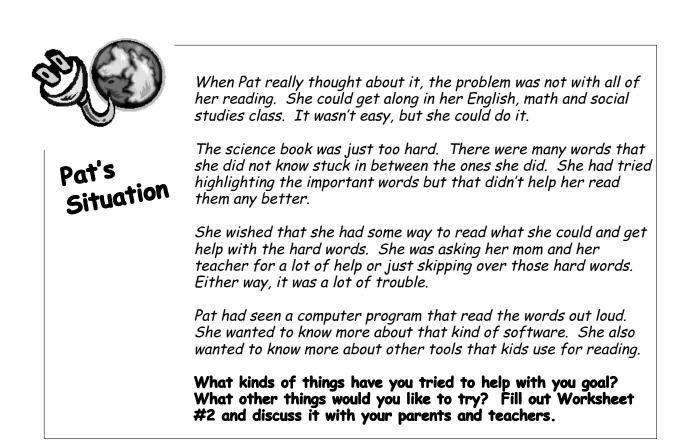
# **FIGURING IT OUT:** What's the Situation?

The best way to get help in figuring out what AT you need is to make sure that the people on your team know as much about you as possible. They need to know more about you. They need to know about the things that are hard for you. And they need to know about the things that are hard for you.

You already have set your goal. If you are going to figure out how to meet this goal, you need to figure out what the AT would do to make things easier for you. Maybe you want it to help you spell better. Maybe you want it to help you write. It will help your team to know about things you use now to do schoolwork. How do those things help? What else do you wish they could do? Maybe you even use some AT already! Some AT devices like calculators and spell checkers are used by a lot of kids in school. You may just need to use them in a different way or use them more often.

Another good thing to think about is the things you have seen other kids do. What tools have you seen in your school that you might want to try to help with your goal?

And finally, what have you tried already that did not work? What was wrong with it? If you could have changed it in some way, would it have helped more?





What I want AT to do for me: \_\_\_\_\_

🗡 What I <u>do</u> now to help with this problem: \_\_\_\_\_\_

AT I already use: \_\_\_\_\_

What have I already tried that did not work? Why didn't it work? What would have made it better?\_\_\_\_\_

🖌 Things that other kids use or that I have seen that might help me: \_\_\_\_\_

Things I want to tell teachers and others about things I have tried or want to try.\_\_\_\_\_

🖌 Questions I want to ask: \_\_\_\_\_

## **TRYING NEW THINGS:** Would I use this AT?

When you have tried a new tool to help you meet your goal, you probably found some things you liked about it and some things you didn't like. It is important that everyone knows how you feel about the tools you try. But sometimes, in a meeting, it's hard to say what you think.

What if you don't like AT? What if you don't like something about the AT that you tried? The hard part about telling people you don't like something or that you don't want to do what they suggested is that you have to stand up for yourself without insulting that person. This means that you have to be assertive. Being assertive means being straight with people and telling them what you want.

"Take Charge for the Future" tells us how to be assertive.

- 1. Look them in the eye.
- 2. Speak calmly and firmly.
- 3. If they disagree, repeat what you said and explain your reasons.



Pat's mom and dad and two of her teachers sat down together to talk about the trouble Pat was having in Earth Science. They thought of several ways that Pat might be able to spend less time trying to read her text book. They made a list of the tools they knew about that Pat might try.

Pat's Look at Some Tools

- ★ The book was available on tape. Pat could listen to a recording of the book.
- ★ Pat could use a talking spell checker, type in the words she didn't know and let the spell checker read them back to her. That way she wouldn't have to sound them out.

Pat agreed to try the talking spell checker and the book on tape for two weeks. At the end of that time she filled out Worksheet #3. She liked the spell checker. The taped book did not help with her goal of spending less time on her science homework. She didn't like it much.

Pat still wanted to know if there was a kind of computer that could read the hard parts of the book to her so she wouldn't have to listen to the whole book. One of her teachers said she would try to find out.

If you have tried some AT that might help you meet your goal, fill out Worksheet #3. Then discuss it with your teachers and parents.

Y	UR STORYA USE THIS AT?
×	Things I like about the AT I tried:
×	Things I don't like about the AT I tried:
×	If there was more than one tool to try, the one I liked best was:
×	Why I liked it best:
×	If I was the only one using technology, how did that feel? Is it OK?
×	Things I want to tell the teachers and others about the AT that I tried:
×	Questions I want to ask the teachers and others:

## Making a Plan: What will I use and how will I use it?

Now that you have tried some things, it's time to make a plan. That means you will have to decide <u>exactly</u> what you are going to do. A lot of kids pick a goal like "Do better in writing". That is an OK goal, but to make it a really <u>great</u> goal you need to make a goal that says exactly what you will do. One way to make sure that a goal is a great goal is to ask yourself what it will look like if you meet your goal. If you can imagine what it would look like, you can tell if you are there!

Here are some sample goals that you might be able to see.

- ★ I'll be able to write a two page paper with only three spelling errors.
- ★ I'll be able to write ten sentences in fifteen minutes.
- ★ I'll be able to complete all the math problems in my homework in less than one hour using a calculator.

People don't always agree. Sometimes you may not agree with the plan that the rest of the people on your team want to make for you. When that happens, you need to <u>negotiate</u>. Negotiating means working out something you can both agree on. "Take Charge for the Future" breaks negotiation into four steps.

- 1. Listen to what other people want
- 2. Think about what you want
- 3. Decide what you can live with
- 4. Compromise Make a plan together that everyone can live with



Pat and her team decided that the talking spell checker that she had been using was a good tool for her. It allowed her to hear the words in her Earth Science book that she didn't know. Pat was able to carry it in her backpack. She could use it when she needed to. It wasn't in the way when she didn't need it. Pat liked that she got to decide when she needed it. Pat's team wrote the talking spell checker into her plan so that all of her teachers would know about it.

Pat's Plan

Pat's goal was to be able to answer all the questions on her homework and weekly tests in science. She wanted to get a "B" average on these tests without help in reading. Pat's mom and dad wanted her to work for a "C" average, but Pat thought she could do better than that. They talked about it and Pat convinced them that she really wanted to try it. They wrote it into the plan.

If you think are ready to use some assistive technology on an every day basis fill out Worksheet #4. Then discuss it with your teachers and parents.

V	UR STORY : WHAT WILL I USE AND HOW WILL I USE IT:
×	What exactly do I want to work on?
×	How do I think assistive technology that I have tried might help me meet my goals?
×	What problems do I see in meeting these goals?
×	What is my opinion about what we should do? Do I agree with what the team decided?
×	Do I need to compromise? How am I willing to compromise?
×	Things I want to tell the teachers and others about assistive technology:
×	Questions I want to ask the teachers and others:

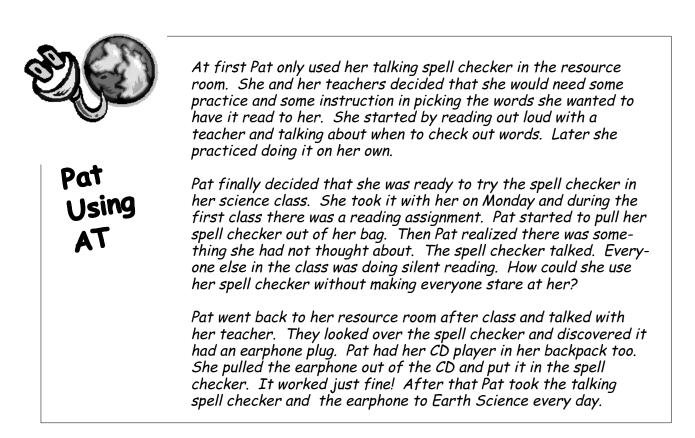
## **USING AT:** What needs to be done?

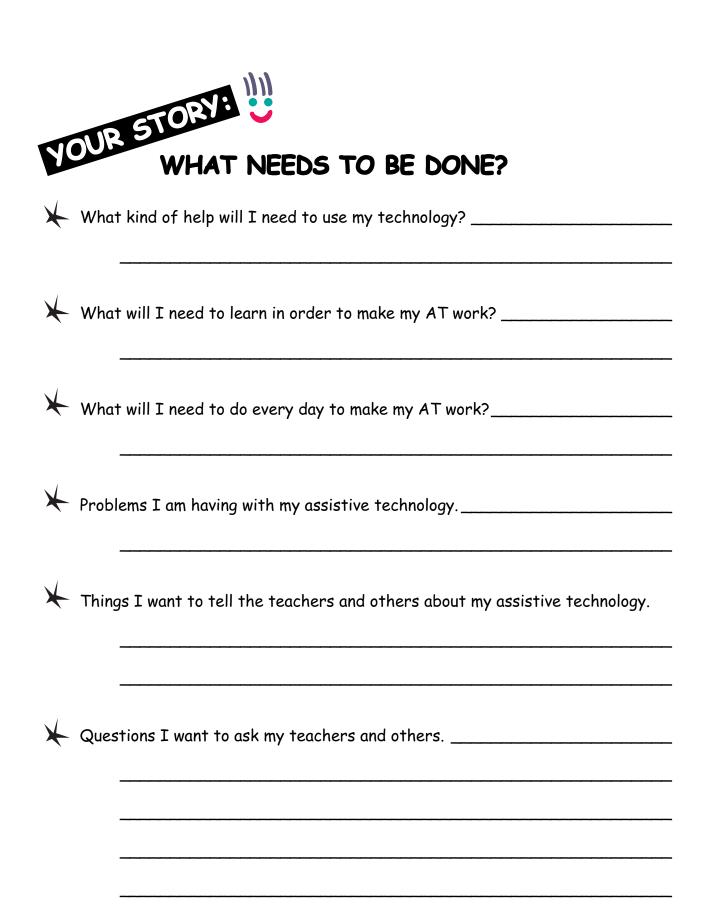
Having an AT tool is not the same as being able to use it. Some AT tools are easy to use and don't take much to keep them going. Other tools, like computers are more complicated and you will need to know a lot about them to make sure they work correctly.

Here's some questions that might help you think about using your AT every day. Only you know the kind of help you need. That means only you can really answer these questions.

- 1. What things do I need to have with me to use my AT?
- 2. What do I need to do every day to make sure my AT is working?
- 3. What kind of help will I need from my teachers and others?
- 4. What will I need to learn in order to use my AT?

You might want to consider asking one of the adults in your life to be your "coach" on your AT. It might be a teacher or one of the other people who work with you at school that you can go to for help. It might be your mom or your dad. No matter who you choose, it's a good idea to make your plan with that person and make sure he or she knows how it's going.





## **REVIEWING THE PLAN:** How is my AT working for me?

You are learning things every day. If you've been using AT, you have probably been learning things about it too. You may have found some things you wished it did better. You may have found that you don't need it as much as you thought you would. You may have found that you want to use it more than you thought.

It's a good idea to sit down with your team and review how things are going. You should do this at least once a year but you might want to do it more often. When you meet with your team, you might want to talk about questions like these.

- 1. What have I accomplished?
- 2. How has my AT been helping me?
- 3. Do I still want to use this AT?
- 4. What else do I want my AT to do for me?
- 5. What's next?

When you talk about the answers to these questions, you might decide that things are going well and you want to keep using your AT in just the way you have been using it. Or you might find that you need a change. The most important thing to remember is that AT is a tool to help you. It's your job to say how it helps



Pat worked with the talking spell checker for the rest of the year. It really helped her get through her Earth Science class. At the end of the term Pat asked for another meeting to talk about her AT.

Pat's New Goal Pat told her teachers and her parents how much help the spell checker had been. But she also said she was worried about next year. Her subjects were getting harder and she knew the reading was going to get harder too. Pat thought she could understand the material in her classes and do the work if she could only get the information out of those books and worksheets. Pat asked her team to help her with this problem.

Pat's teacher had some good news. She had looked around for a way for a computer to read textbooks to Pat and found something she thought might work. There was a computer in the library that had a scanner attached to it. And Pat's teacher had found a kind of software that could read those words from the scanner.

Everyone knew it would take more work and more learning. Pat knew this new tool might not work for her. She hoped she would like it but she wasn't sure. She was sure she knew the steps to take to try it!

JC	UR STORYA
	How I use the AT now:
	Things I like about the assistive technology I use:
	What isn't working for me:
	Other tasks I wish I had help with:
	My future plans:
	Changes in my AT that will be needed because of my future plans:
	Things I want to tell the teachers and others about my assistive technology.
	Questions I want to ask my teachers and others

### Assistive Technology Pointers for Parents

by Gayl Bowser and Penny Reed

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POINTERS

Technology

Assistive Technology Pointers for Parents is a workbook to help parents work with schools and other agencies to identify appropriate assistive technology devices and services for their children with disabilities. It

FOR PARENTS focuses on specific questions that parents can use to help move the decision making process forward. Two kinds of questions are

described. The first are those that parents can ask themselves or other family members before beginning dialogue with schools. The second set of questions are those which parents can ask school providers to help clarify the things that are being done to assess assistive technology needs and implement assistive technology programs.

The workbook is sixty-six pages long and incaludes worksheets, stories about children who use assistive technology and resource and reference information that parents will find valuable in exploring assistive technology.

#### **Education Tech Points:** A Framework for Assistive Technology Planning

by Gayl Bowser and Penny Reed



This manual is a tool to help school districts determine and meet the assistive technology needs of individual students and to evaluate and improve their assistive technology services system wide. The manual provides an overview of the Education Tech Points framework and its uses. At each Edu-

cation Tech Point, key questions to be considered about an individual child are highlighted and implications for school districts are discussed.

An alternative to a separate assistive technology assessment system is the development of general program policies and procedures which identify the times when assistive technology questions should be asked and provides support to existing educational teams as needed to effectively select assistive technology and implement assistive technology services.

Education Tech Points offer a way to integrate assistive technology into the thinking of the IEP/IFSP team and the management system that each school district uses to ensure provision of appropriate services to children with disabilities.

Order Form				
<ul> <li>Assistive Technology Pointers for Parents</li> <li>Education Tech Points: A Framework for ATPlanning</li> </ul>	\$12 ea. (incl. shipping) \$50 ea. (incl. shipping)			
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